



CHRISTIAN WILLOX

EXPERT IN AGILE PRODUCT DEVELOPMENT TUNTANGE, 7481, LUXEMBOURG +352 691 598 413

DETAILS

Tuntange, 7481, Luxembourg
+352 691 598 413

webmaster@chriswillox.com

Nationality: Belgian

Driving license: B

LINKS

[Online CV](#)

[LinkedIn](#)

LANGUAGES

French

English

Spanish

SKILLS

Agile Project Management
Jira, Confluence, ClickUp, Azure
DevOps, Kanban, Scrum, SDLC

Communication & Negotiation

Analytical and Problem Solving Skills

Knowledgeable in UX/UI

Business Process Improvement

Stakeholder Management

Customer Support

Leadership, Team Coordination

Facilitator

Attention to Detail

Conflict Resolution

Good Work Ethic

PROFILE

Experience in developing product roadmaps, managing product backlogs, prioritizing by business value, and a passion for delivering high-quality work.

Priority given to creating features based on their importance and impact on the user, developed in short iterations (Scrum) and/or continuously (Kanban) and in collaboration with all teams with flexibility to adapt to changes and improvements.

Always focused on results and on improving the user experience (UX), I also have the ability to effectively manage stakeholders, meet their expectations and communicate the vision to teams to ensure alignment of product planning with strategy and objectives.

EMPLOYMENT HISTORY

Product Management and QA Lead at KPMG, Luxembourg - 2022 to 2023

Product management, strategy, roadmap, resource allocation, capacity planning, operational planning, performance management, KPI definition, team management, leadership, mentorship, motivation, autonomy, product ownership, process improvement, team meetings, daily operations, decision-making, risk management, ITSM, policy revision, workshop facilitation, Azure DevOps, Office 365.

Product Owner mission for Impactify, Luxembourg - 2022

Requirement analysis, user story writing, acceptance criteria, flowchart diagrams, Jira, Confluence, project management tool optimization, ClickUp, project management, bug tracking, documentation, workflow management, OKR, capacity planning, calendar management, roadmap management, KPI tracking, business value analysis, backlog prioritization, Slack.

Head Of Software Development at Vantage Data Centers (Etix), Luxembourg - 2019 to 2020

Product Owner at Etix Labs, Luxembourg - 2018 to 2019

Team leadership, daily operations, decision-making, remote team management, decision-making, Scrum, stakeholder management, product delivery, customer expectations, mentorship, process improvement, quality assurance, technical documentation, requirement analysis, user story writing, acceptance criteria, UML diagrams, project management, roadmap management, product demonstrations, customer relationship management, project delivery, budget management, Jira, Confluence, compliance, GDPR, ISO27001, Slack.

Business Analyst at Adneom (mission for Foyer Insurance), Luxembourg - 2017 to 2018

Project management, MVP, web and mobile product development, Scrum, business analysis, customer feedback analysis, user story writing, UML diagrams, UX design workshops, definition of ready stories, definition of done sprints, Jira, Confluence, Sketch.

Scrum Master at Adneom (Mission for Flash Int.), Luxembourg - 2017

Agile transformation, project management tool optimization, process improvement, Kanban.

Senior Agile Product Owner & Scrum Master at Unibet Group, Gibraltar - 2016 to 2017

Agile transformation, Scrum, training, coaching, requirement analysis, user story writing, UML diagrams, product development, A/B testing, user feedback, software testing, Jira, Confluence.

Agile Product Owner & Scrum Master at Gala Coral Group, Gibraltar - 2014 to 2016

Brand management, web and mobile product management, remote team management, agile development, requirement analysis, user story writing, UML diagrams, product backlog management, sprint planning, release management, quality assurance, Jira, Confluence.

DeepSeek, ChatGPT, Copilot, Gemini,
NotebookLM, STORM, Midjourney

MindMeister, Freeform, Draw.io

◦ HOBBIES ◦

Travelling, World Cuisine

Cold War History

ASBL Sauvons Bambi

Electronic Music Production

<https://www.undefinedmusic.fun>



Webmaster & Portal Manager at Gala Coral Group, Gibraltar - 2014

Remote team management, web project management, waterfall, Scrum, Jira, Confluence.

Senior Webmaster at Gala Coral Group, Gibraltar - 2012 to 2014

Team supervision, task management, recruitment, training, Asana.

Front End Developer at GtechG2 StMinver Ltd, Gibraltar - 2010 to 2012

Web design, web development, white label, quality assurance.

Early stage of my career:

- Customer Service in English and French – Gibraltar
- Business Owner - Belgium, France, Spain
- Electronic Technician – Belgium



EDUCATION

Electronic Technician, Institut Arts & Metiers, Brussels



COURSES & CERTIFICATIONS

UAS (drone) A1/A3 open sub category certification, EASA & DAC, Luxembourg
AI for administrative teams, CNFPC, Luxembourg
Azure DevOps Fundamentals for Beginners, Udemy, Online
Agile Scrum Leadership Certification, International Scrum Institute, Online
Certified Negotiation Associate(NCN-A), NGstudy, Online
fundamentals of the GDPR, Udemy, Online
Scrum Master Certification, International Scrum Institute, Online
Scrum Fundamentals Certified Credential, ScrumStudy, Online
Scrum Product Owner Certification, International Scrum Institute, Online
Python Certification, SoloLearn, Online
Jira Administration Mastery, TechSolcom, Online
CMS Webmaster Training, Dragonfish, Israel
Extensive CSS/Javascript, Dragonfish, Israel
Certified ASP Developer, W3Schools.com, Online
Certified HTML Developer, W3Schools.com, Online
Customer Service Skills, BEA Employment, Gibraltar



REFERENCES

Mr Samuel Boclinville (for KPMG)

Mme Daniela Login (for Impactify)

Mr Frédéric Bouchez (for Etix Labs & Vantage Data Centers)

Mme Nathalie Mar (for Foyer Assurances)

Mme Ana Ceapa (for Unibet Group)

Mr Neil Andrews (for Gala Coral Group)

Mr Maksym Golovin (for Gala Coral Group)

Mr Patrick Voet (for GtechG2 StMinver)

Mr Eldad Vardi (for 888 Holdings Dragonfish)

Contact details on request + written recommendations available from my LinkedIn account